### IMPERIAL COLLEGE LONDON

#### Regulations for the Replacement of Lost or Damaged Diplomas

Replacement Diplomas are issued only by special permission from the Senior Assistant Registrar (Records) under the conditions outlined below:

#### 1. Non-receipt

If a diploma has not been received, the Senior Assistant Registrar (Records) will consider a request for the issue of a replacement diploma providing the request is accompanied by:

- i. a written statement or statutory declaration that the diploma has not been received;
- ii. an undertaking, signed by the student, that any replacement diploma which may be issued will be surrendered immediately to the College in the event of the original diploma being recovered.

## 2. Damage or Defacement

The damaged or defaced diploma must be returned to the Senior Assistant Registrar (Records) together with a statement by the holder concerning the circumstances of the damage or defacement.

## 3. Loss by Destruction

If a diploma is destroyed by a fire, flood or other occurrence, the Senior Assistant Registrar (Records) will require satisfactory evidence of such destruction. Any request must be accompanied by:

- i. a written statement or statutory declaration signed by the holder;
- ii. a confirmatory statement from the police, fire or other appropriate authority as to the occurrence causing the destruction

# 4. Loss by Theft

In the case of loss by theft, the Senior Assistant Registrar (Records) will require satisfactory evidence of such loss. Any request must be accompanied by:

- i. a written statement or statutory declaration signed by the holder;
- ii. a confirmatory statement from the police or other appropriate authority as to the occurrence of the theft;
- iii. a signed undertaking from the holder that any replacement diploma which may be issued will be surrendered immediately to the College in the event of the original diploma being recovered.

## 5. Accidental Loss or Misplacement

The College will not normally entertain a request relating to a diploma, which has been lost or misplaced other than all other described under 3 and 4 above. Any special request relating to loss under unusual circumstances which can be confirmed by an appropriate authority should be made as indicated as in 4 above.

Any request for the issue of a replacement diploma should be addressed to <u>certificates@imperial.ac.uk</u> or to: Certificates, Registry, Level 3 Sherfield Building, Imperial College London, South Kensington Campus, London, SW7 2AZ.